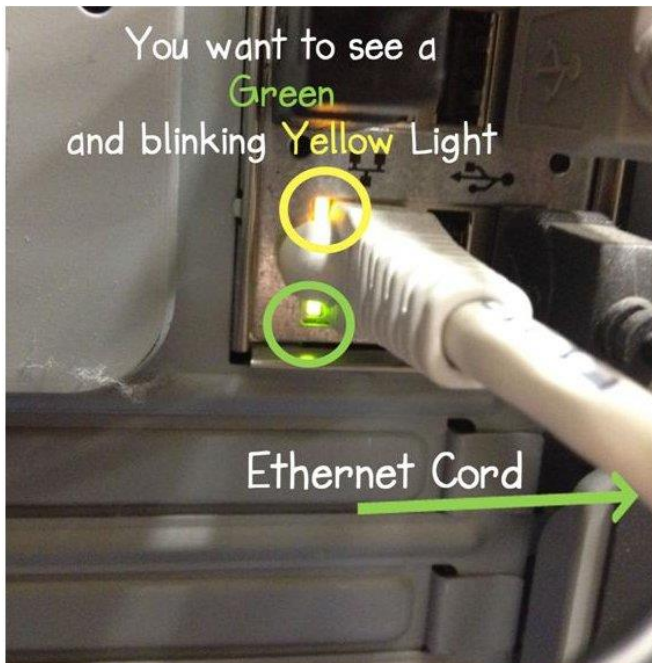


If your students try to use a computer and it won't log in, look for these things:



Make sure you see  
RCS-NOC here, and  
not the computer  
number.



Also, check the Ethernet cord connection in the back of the computer and the wall. If you have a good, usable network connection, you should see a blinking yellow and green light by the white Ethernet cord on the back of the computer.

If you have checked both of these, and your student still cannot log in to that computer, please email the work order email letting us know, and please include the silver RCS Tag number for that computer. Examples of RCS Tag Number stickers:



Thank you for doing this troubleshooting first – this will help us all get the students on the computers faster!